



STERLING POWER GROUP LIMITED

QUALITY POLICY STATEMENT

Sterling Power Group and all its subsidiary companies is committed to providing services which conform to customer specifications, quality requirements and, where applicable, external regulations. We have developed and implemented a Company Quality Management System has been developed and implemented to comply with the requirements of ISO 9001:2000. It aims to ensure, by proper application of process, procedures and technology, that services are robust and provided in a safe and satisfactory manner. Sterling Power Group are working towards ISO 9001:2000 accreditation.

The Company recognises that all employees have a significant influence over the quality of our services. Managers and Supervisors are responsible for communicating quality and safety requirements and obligations to all staff and contractors, and to stimulate feedback, so that requirements of customers, stake holders and the business can be met. The Company is committed to providing training, resources and personal development to achieve these goals.

Customer satisfaction and continual improvement of our business systems and processes are of paramount importance to our success. Senior Management will utilise regular monitoring and reviews to ensure that all necessary steps are taken to continuously improve the quality of our service provision and the effectiveness of business processes, with the aim of surpassing customer expectations.

The Technical Director has the ultimate responsibility for the Quality Management System.

The QUENSH Manager has the delegated responsibility for ensuring that the Quality Management System is implemented and maintained. The Operations Director has the delegated responsibility for quality matters associated with service provision. For these purposes they report to the Managing Director and have the necessary independence and authority to carry out these functions.

Senior Management, with the support of the QUENSH Manager will ensure that this policy is understood, implemented and maintained at all levels within the business. A copy of the policy will be displayed at prominent areas and constitute part of the company induction training for all new employees.

This Quality Policy will be reviewed regularly but as a minimum, every two years

A handwritten signature in black ink, appearing to read "Glyn Jones".

Glyn Jones
Managing Director
18th February 2008